# Feature Name Log in

## Feature Process Flow / Use Case Model

## Use Case(s)

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| **Use Case ID:** | UC\_Customer001 | | | |
| **Use Case Name:** | Log in | | | |
| **Created By:** | Richard Carroll | | **Last Updated By:** | Richard Carroll |
| **Date Created:** | 09/14/18 | | **Last Revision Date:** |  |
| **Actors:** | | Customer | | |
| **Description:** | | Customer wishes to log in and access features available to Customer | | |
| **Trigger:** | | User enters user name and submits | | |
| **Preconditions:** | | 1. User is not logged in | | |
| **Postconditions:** | | 1. User is Logged in | | |
| **Normal Flow:** | | 1. The User enters their user name and submits 2. The Program requests a password 3. The User enters their password and submits 4. The Program requests from the Data Store a User record matching the user name and password 5. The Data Store returns a matching User record 6. The Program displays the User’s functionality options | | |
| **Alternative Flows:** | | 1. If there is no matching User Record (Basic Flow Step 5)    1. The Program displays an error message    2. The User acknowledges the error   The Program returns to Basic Flow Step 1 | | |
| **Exceptions:** | | 1. N/A | | |
| **Includes:** | | N/A | | |
| **Frequency of Use:** | | On Demand | | |
| **Special Requirements:** | | N/A | | |
| **Assumptions:** | | The Program displays text in the area’s native language | | |
| **Notes and Issues:** | | 1. How many failed attempts are allowed to a user? | | |